

Nix Communications Group Limited  
Winchester Hill Business Park  
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Romsey  
SO51 7UT

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Dear Nick

I'm delighted to report the installation of our equipment has been a great success. It was a bit of a struggle to get the team excited about receiving a new phone system, but the response has been overwhelmingly positive.

It's great to see the consultants walking around the office whilst on their headsets; it has created a much more energetic environment, and will certainly have beneficial effects on their fitness and general health in the long term.

Having the statistical reporting is also a vital tool we will employ to back up our gut feeling about general and individual activity. Certainly something that will become more important to us as we expand, and our attention is spread across more consultants.

The fact that the cost of all of this equipment is mainly subsidised by the reduction in our call charges just makes this a complete no brainer and I'd recommend it to anyone.

All the best



Laurence Emmett  
Director